

STATEMENT ON CORONAVIRUS

At Hayfield, we are firmly committed to delivering our services to deaf adults with additional disabilities in Day, Care Home and Care At Home and Housing Support to the highest possible standard, without putting the health and wellbeing of our service users and staff at risk. We understand the importance of following all health, safety and well-being procedures and advice during this time of uncertainty to create assurance and let everyone know that Hayfield have effective procedures in place. This ensure the safe continuation of our care and support to service users and duty of care to staff.

We have a policies and procedures and various frameworks in place to deal with potential disruptions to our care and support services, including the impact of pandemic illnesses. Although there are a small number of cases of Coronavirus confirmed in the UK there is no current impact on our service users and staff teams. However, the Management team in Hayfield are carefully monitoring the development of the Coronavirus outbreak and passing on essential information. Everyone is asked to keep themselves up-to-date with national news.

This includes:

- Daily monitoring of the advice and guidance issued by Scottish Care, Scottish Government, Department of Health and Social Care, Public Health and the World Health Organisation
- Daily monitoring of reported cases and infection rates
- Monitoring Foreign and Commonwealth Office travel advice re staff and annual leave destinations etc.
- Internal monitoring of absence levels in line with typical measures at this time of year
- Regular communications and information to staff and service users
- Training, as required, to service users and staff e.g. proper hand cleaning and use of protective equipment.

In addition to taking advice from leading public authorities, we are ready to put in place appropriate and precautionary measures should this be necessary.

This might include enactment of part or all of our pandemic plan and bringing in all available staff for care and support should staff members become unwell. If service users should become unwell they would be asked to stay at home and be cared for there if possible. We would also engage with third-party providers to seek support.

We will continue to watch carefully for new developments as the situation unfolds and adapt our policies accordingly. However, if you have any immediate questions or require any further information, please direct these to Service Managers in the first instance.

4th March 2020